UNIVERSITY OF MISSOURI
COMMUNITY MUSIC PROGRAM
STUDENT INFOSHEET
FALL 2020 SESSION

Philosophy & Administration
We want to offer each student enrolled in the Community Music Program (CMP) a positive learning experience and the highest quality in musical education. We accept students at all skill levels, and do not discriminate on the basis of age, race, gender, or income level. CMP is coordinated by Joanna Griffith (griffithjs@missouri.edu or communitymusic@missouri.edu, 202 Sinquefield Music Center 573-882-9472). Please read the following paragraphs carefully, as you will interface with her during your time as a CMP student.

Special note for Fall 2020: The Fall 2020 session will take place online. If there are any changes to this policy, students/parents will receive an email and CMP website will be updated. If in-person lessons are allowed and need to be switched to online lessons due to covid-19, there will be no refunds or credits given.

Payment
Payment is due BEFORE you receive your first lesson.

Student Registration
All CMP students need to register prior to their first lesson. Instructors will not be paid for students who are not registered. Students may register online on our website: music.missouri.edu/cmp/community-music-program.

Scheduling
Scheduling of lessons is arranged directly between the instructor and pupil. Instructors must contact students by phone or email within a 24-hour period of receiving their contact information. If you decide that you would like to change the length of your lessons you will need to communicate that information to the director as well as your instructor.

Student Guidelines
Consistent, daily practice is much better than cramming the day before a lesson. All students are expected to bring their assigned music books, instrument(s), and related materials to each lesson. Failure to do so may result in a “no lesson” situation, in which case the student may be sent home without refund. The University of Missouri does not provide musical instruments for CMP students (rentals or sale) or practice facilities. Contact the coordinator if you have any questions.

Student Attendance and Refund Policy
To encourage student attendance and provide a stable income for instructors, students are required to pay their tuition in full for lessons on or before the first lesson unless a payment plan is requested. Throughout your enrollment in the CMP, students will be in direct contact with their instructor(s) to schedule lessons. If a student needs to change a scheduled lesson day/time, (s)he must give at least a 24-hour notice to the instructor.
Lessons cancelled without a 24-hour notice will not be made up, except in the case of a documented family or medical emergency, and CMP will not refund tuition for any such missed lessons. Instructors must notify the coordinator immediately if an attendance problem arises, and students who miss two consecutive lessons without notice may have their enrollment in CMP terminated, without refund. PLEASE NOTE: With the exception of documented family or medical emergency
circumstances, we cannot process refunds for CMP tuition, and any lessons not completed by the end of the semester of enrollment will be forfeited.

Instructor Attendance & Etiquette Policy
It is the instructor’s responsibility to attend the assigned private lesson each week. Please note that cancellations or “no shows” on the instructor’s part are in violation of CMP policy, and may constitute termination from the program. Upon the instructor’s first offense he/she will be required to meet with the coordinator to discuss in detail the lapse of responsibility. The second offense may lead to an immediate termination from the program, or further disciplinary action. If the instructor intends to re-schedule a lesson, he/she must contact the student and/or parent by phone and e-mail at least 24 hours in advance. The instructor is required to make up the lesson that he/she misses by the end of the semester. Any lesson not made up will be deducted from the instructor’s pay on the last pay period of the term. Instructors arriving late to a lesson must still teach the fully allotted lesson time.

Holidays
Instructors are asked not to teach during scheduled holidays and breaks between terms. In special cases, make-up lessons may be given on a holiday with prior authorization from the coordinator.

Notice Regarding Community Music Program Student Retention Policy
CMP is offered as a service to the Mid-Missouri community, and retaining students is required for the program to maintain itself. CMP students agree not to study with their instructors outside of the program (e.g. “on the side” lessons with CMP instructors off-campus) during their time enrolled in the program and for a period of six months after said students end their enrollment in CMP, without expressed written consent from the CMP coordinator.